



## The Care You Need From Providers You Trust

You have access to a wide network of quality doctors, pharmacists, and hospitals. That means you can find in-network providers in your area. As a WellCare member, you have a choice when you need health services.



## The Help You Need, When and How You Need It

✓ **24-hour Nurse Advice Line**  
**1-800-919-8807**

Contact us anytime day or night when you or a family member is sick, hurt, or needs medical advice.

✓ **Community Connections Help Line**  
**1-866-775-2192**

Connect with community services such as utility assistance, food banks, and transportation.

✓ **Customer Service**  
**1-877-389-9457 (TTY 711)**

Our friendly staff can help with ID cards, changing your primary care provider, receiving a member handbook, and much more.

✓ **24-hour Crisis Line**  
**1-855-661-6973**

Available anytime for help with drug and alcohol abuse and behavioral health emergencies.

WellCare of Kentucky complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call **1-877-389-9457 (TTY: 711)**.

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-389-9457 (TTY: 711)**.

**注意：**如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-877-389-9457 (TTY : 711)**。



# 2024 Benefit Highlights Guide

Kentucky's Top-Rated Plan in Customer and Provider Satisfaction





# No copays and no cost sharing for WellCare members. Plus, you get all of these EXTRA benefits too!

With WellCare of Kentucky, you get benefits such as:



## Vision (Members 21+)

Choose new glasses or contacts every year.  
Eye exam also covered.



## Health and Wellness Items

Receive up to \$25 in free health and wellness items delivered to your home each month.  
No prescription needed.



## Healthy Rewards

Enjoy premium rewards with free Amazon Prime memberships, Fitbit fitness devices, \$25 gift card, or \$75 Nike gift cards.



## WW (Weight Watchers reimaged)

Join WW with a free, six-month membership for a better, healthier you. For qualified members.



## Sports Physical

Receive one sports physical per year for members ages 6-18.



## Good Measures

Lose weight, manage a health condition, strengthen your immune system, or just feel better.



## Healthy Baby Program

Choose a free playpen, stroller, car seat, or diapers after attending prenatal visits.



## State-Issued ID Card

Free state-issued ID cards. New or replacement.



## Scholarships

Apply for \$1,000 scholarships. Each year, we award scholarships to 50 members, ages 18 and up, who are attending a trade school, college, or university.



## Steps2Success + GED

Meet your life and career goals with job coaching, interview tips, and more. Take the GED test and receive a voucher to cover the cost of the exams.



## Criminal Record Expungement

Make a fresh start by expunging a criminal record. WellCare will help with application fees as allowed by law. Certification only.



## Cell Phones

Get a free cell phone with talk, data, and unlimited texts. Unlimited talk and text for members experiencing high-risk pregnancies or chronic conditions.



## Internet Hot Spot

12-month internet hot spot for members ages 8-18 (available in limited rural areas).



## Tutoring

Members ages 8-18 are eligible to receive 12 one-hour tutoring sessions.



## Girl Scouts and Boy Scouts of America

Enroll your child in Girl Scouts or Scouts BSA (formerly Boy Scouts of America) at no charge. We'll cover the yearly membership fee and give you \$25 toward uniforms.