

Important Changes




We would like to tell you about some updates to your health plan. These updates are **not** in your printed Enrollee Handbook. Please keep this paper as a reminder. Here are the changes you need to know about:

- In the Dental Services section, **page 81**, updates were made for enrollees under age 21 related to primary care dental providers.
- In an effort to improve Kentucky pediatric oral health for children under age 21, WellCare of Kentucky has partnered with Avesis to assign dental homes to improve access to dental care.
- To make it easy to get needed care, you / your child will be paired with a dentist that will be your dental home. A dental home is the dental office where you / your child get most of your dental care. If you / your child need a check-up or have tooth pain, contact your dental home. They will take care of you / your child.

Getting regular dental care is important because it can prevent painful dental issues. Below is a chart showing when and why you / your child should have dental care:

Service	Age to have service done	What happens?	Why have this done?
Your child's first dental exam	By age 1 or when your child gets their first tooth, whichever comes first.	The dentist looks inside your / your child's mouth and may take X-rays.	<ul style="list-style-type: none"> • Makes sure your / your child's teeth and gums are healthy. • Identifies cavities so they can be fixed.
Ongoing preventive dental exams	<ul style="list-style-type: none"> • All ages. • Every six months. 		
Teeth cleaning	<ul style="list-style-type: none"> • All ages. • Every six months. 	The dentist takes off bacteria and build-up from your / your child's teeth.	Helps prevent cavities.
Fluoride application	<ul style="list-style-type: none"> • 0 to 20 years old. • Every six months. 	The dentist brushes fluoride onto your / your child's teeth.	Helps prevent cavities and protects teeth.
Sealant placement	<ul style="list-style-type: none"> • 5 to 20 years old. • Once, for permanent back teeth. 	The dentist places a thin coating onto your / your child's back teeth.	

 If you / your child has already had care with a dentist, you / your child will be paired with the same dentist. All family members will be kept together. If you would like to change your dental home, you may do so at any time by calling Avesis at **1-855-704-0432** (TTY: **711**).



If you have any questions, please call WellCare of Kentucky Member Services toll-free at **1-877-389-9457** (TTY: **711**). You can reach us Monday through Friday, from 7 a.m. to 7 p.m., Eastern time. You can also visit us online at **wellcareky.com**.

WellCare of Kentucky complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-877-389-9457** (TTY: **711**).

ATENCIÓN: Si habla español, contamos con servicios de asistencia lingüística que se encuentran disponibles para usted de manera gratuita. Llame al **1-877-389-9457** (TTY: **711**).

注意：如果您說中文，您可以免費獲得語言援助服務。請致電 **1-877-389-9457** (TTY : **711**)。